



20 March 2007

To Whom it May Concern,

Dateline is an international current affairs programme broadcast on SBS Television. Dateline has been using the services of Travelcorp since 2003. They offer a truly dedicated partnership with consultants who are prepared to go the extra distance. They provide a true 24 hour, 7 days a week service. The knowledge and experience of our dedicated consultants is one of their greatest differentials.

Due to the nature of Dateline, we have a high demand of international travel and require a fast and efficient service. Travelcorp have demonstrated that they are prepared to think "out side the box", and have always managed to make things happen on time, even to the most out of the way places and in the most difficult of time frames.

Some examples of the exceptional service we have received from Travelcorp:-

- From time to time, things go wrong with international travel. For example, Aaron Lewis flew to India but his bags went to Los Angeles. Travelcorp spent time and energy in locating the bags and having them delivered to Aaron, by now in Sri Lanka.
- In 2006, David O'Shea went to Bolivia at the height of carnival season. He flew via Spain and needed to make many changes to the itinerary. In spite of the difficulties with finding available flights on the required dates, Travelcorp managed to pull this off.

We are delighted to be working with such a dedicated and experienced team and would recommend them to any organisation wanting an exceptional, efficient and proactive approach. Their expertise in the specialised needs of television travel is second to none

Yours sincerely

Sarah Parker

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